

2026 Toyota AFL Grand Final Experience Raffle

Terms and Conditions

Promoter	Ronald McDonald House Charities VicTas Ltd t/as Ronald McDonald House Victoria & Tasmania (ABN 88 762 184 608), 22 Gatehouse Street, Parkville VIC 3052. The Promoter is charity registered with the Australian Charities and Not-for-profits Commission (ACNC).
Promotional Partner	McDonald's Australia Limited (ABN 43 008 496 928) 21–29 Central Avenue, Thornleigh NSW 2120 (McDonald's).
Other Raffle parties	Australian Football League (ABN 97 489 912 318), 140 Harbour Esplanade, Docklands VIC 3008 (AFL). Footscray Football Club Limited t/a Western Bulldogs ACN 005 226 595, North Melbourne Football Club Limited ACN 006 468 962, Carlton Football Club Limited ACN 005 449 909, Essendon Football Club ACN 004 286 373 and Geelong Football Club Limited ACN 005 150 818 (together, the AFL Clubs). The AFL and the AFL Clubs will be providing promotional support for the Raffle. Gadens (ABN 29 991 935 627), Level 13 Collins Arch, 447 Collins Street, Melbourne, VIC 3000 (Gadens). Gadens will be conducting the Raffle draw. No third parties are remunerated as part of this Raffle.
Raffle Period	12.01am (AEST) on 13/07/2026 to 11.59pm (AEST) on 13/09/2026 or until all available Raffle tickets are sold (whichever is earlier).
Who can enter?	Only Victorian and Tasmanian residents who: (a) are aged 18 or over; and (b) can take the prize to the 2026 Toyota AFL Grand Final in Melbourne, Victoria on 26/09/2026.
Who can't enter?	Directors, officers, management and employees (and their immediate families) of: (a) the Promoter; and (b) the agencies, companies, other entities or participating premises associated with the conduct of this Raffle, where such directors, officers, management or employees are involved in the conduct of the Raffle. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
Website	www.bethehero.com.au
Raffle Tickets	Raffle tickets will be available for purchase from the Website for \$10 each (each, a Raffle Ticket). Raffle Tickets will also be available to purchase in packs as follows: • 3 Raffle Tickets for \$30; • 5 Raffle Tickets for \$50; or • 10 Raffle Tickets for \$100. There will be a total of 12,394 Raffle Tickets available for purchase (with a total value of \$123,940). Raffle Tickets are only available for purchase online from the Website. Raffle Tickets must not be purchased by any person who does not meet the entrant eligibility requirements (please refer to the "Who can enter?" and "Who can't enter" sections above) including any person who is aged under 18.
Entry instructions	To enter, you must, during the Raffle Period: (a) visit the Website and locate the online Raffle entry form; and

	(b) fill out and submit the online Raffle entry form, including by: (i) purchasing one or more Raffle Ticket/s; and (ii) providing your full name, email address, phone number and all other requested information. For clarity, each Raffle Ticket purchased equals one entry into the Raffle. For example, if you purchase two (2) Raffle Tickets in a single transaction as part of your online entry form, you will receive two (2) entries into the Raffle draw. You can only enter this Raffle via online-entry. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting an entry.
How many winners will there be and how will they be chosen?	There will be 2 winners determined in respect of this Raffle. There will be 1 electronic draw conducted. The draw will be held at 12pm (AEST) on 14/09/2026 at Gadens Lawyers, Level 13, 447 Collins Street, Melbourne, VIC 3000. The first two valid entries drawn randomly from the entries received during the Raffle Period will each win a prize. The Promoter may draw additional reserve entries in a draw and record them in order, in case a winning entry/entrant is deemed invalid.
What can I win?	There are 2 prizes available. Each prize is a 2026 Toyota AFL Grand Final Experience for the winner and 1 adult companion on 26/09/2026, valued at \$10,329, which includes the following for the winner and their companion: • 2 nights' accommodation at Crown Promenade, Melbourne (King room with 1 king bed) 25/09/2026 – 27/09/2026 (inclusive); • premium Dining and Beverage package at NOBU Melbourne, located at Crown; • premium Level 2 Olympic Stand Seat for the 2026 Toyota AFL Grand Final game at the Melbourne Cricket Ground (MCG); • beverage service at the MCG bar during the 2026 Toyota AFL Grand Final; • transfers from Crown Promenade to the MCG for the 2026 Toyota AFL Grand Final; and • \$40 Uber Voucher (awarded to the winner) to be used for transfers from the MCG to Crown Promenade after the 2026 Toyota AFL Grand Final. RSA applies. If you win the prize, you must provide these Terms and Conditions to each of your companions. By accepting or participating in the prize, your companions must accept these Terms and Conditions. The prize does not include any travel or transfers, except for the transfers as specified above. You and your companion are responsible for all other travel (including traveling to and from Crown Promenade before and after your stay) at your/your companion's own expense.
Total prize pool	The total prize pool is valued at \$20,658.
How many times can I enter?	You can enter multiple times, and will receive one entry per Raffle Ticket. To avoid doubt, if you purchase multiple Raffle Tickets in one transaction, you will receive an entry for each Raffle Ticket. Each entry must be submitted separately in accordance with these Terms and Conditions.
How and when will the winner be informed?	The winner will be notified by phone and in writing by email within 4 days of determination and will be published on the Website on 18/09/2026.
Unclaimed prize	Prize claim date: <u>By 5pm (AEST) on 21/09/2026.</u> The winner must claim the prize by the time and date stated above, as the prize is for the 2026 Toyota AFL Grand Final Experience taking place on 26/09/2026. Unclaimed prize arrangements:

	If the prize is won by a Victorian resident and the prize remains unclaimed for 12 months after the draw, then the Promoter will sell or otherwise dispose of the prize, and pay the proceeds of such sale (after deducting the reasonable costs associated with the sale/disposal) to the Treasurer of Victoria for payment into the Consolidated Fund. If the prize is won by a Tasmania resident and if, after making all reasonable attempts, the Promoter cannot contact the winner or distribute the prize within 9 months, the Promoter will sell or reasonably dispose of the prize and distribute the proceeds of such sale to the Promoter to be used towards the Promoter's charitable purposes.
Collection and use of your personal information	If you are a winner, you must take part (and you must ensure your companions take part) in all publicity, photography and other promotional activity as the Promoter requires, without any compensation. You consent (and you must ensure your companions consent) to the Promoter using your names and images in any promotional or advertising activity. The Promoter may collect your/your companions' personal information directly or through the Promoter's agents or contractors. The Promoter will use your/your companions' personal information to conduct and manage the Raffle and the award of the prize. The Promoter may disclose your/your companions' personal information to the Promoter's related companies, agents and contractors, including McDonald's, to assist in conducting this Raffle, prize fulfilment, communicating with you/your companions' or storing data. This may include disclosures to organisations outside Australia including in places such as the United States of America. If you have marked the "opt-in" box on the entry form, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging provided that where required by the <i>Spam Act 2003</i> (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the <i>Spam Regulations 2021</i> (Cth). By entering, you consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Raffle. The Promoter's Privacy Policy (see https://ronaldmcdonaldhouse.org.au/privacy-policy/) includes information about: (a) how to seek access to the personal information the Promoter holds about you/your companion/s and seek correction of the information; and (b) how you/your companion/s can complain about a privacy breach and how the Promoter will deal with such a complaint.
Responsible drinking	Enjoy alcohol responsibly. Consider the safe drinking levels recommended in the National Health and Medical Research Council Australian Guidelines to Reduce Health Risks from Drinking Alcohol – see: www.nhmrc.gov.au/about-us/publications/australian-guidelines-reduce-health-risks-drinking-alcohol. Where alcohol is available as part of a prize, it will be served in line with the responsible service of alcohol guidelines carried out by the venue staff and management. The Promoter is not responsible for how a venue conducts and executes its responsible service of alcohol guidelines. Venue staff and management reserve the right to refuse service of alcohol to any prize winner or their accompanying companions if they are deemed to be inebriated.
AFL Authorised GF Raffle	GFAFLXX/XX

- 1 These Terms and Conditions incorporate and must be read together with the details outlined in the table above. Information about prizes and how to enter forms part of these Terms and Conditions. By entering, you accept these Terms and Conditions.

Entry

- 2 Your entry must be received during the Raffle Period and will be deemed to be received only when received by the Promoter. You will receive a return email message confirming your entry/ies and Raffle Ticket/s. The Promoter is not liable for any problems with communications networks outside its reasonable control. You are responsible for your own costs associated with entering. If you enter using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.

Prizes

- 3 The prize and all elements of the prize must be taken as specified, as and when offered and cannot be altered or changed in any way by you or will be forfeited, and if forfeited, the Promoter will not be liable. If you forfeit the prize or any element of the prize for whatever reason, you will not be given cash or any alternative prize as a substitute. The prize is subject to any additional terms and conditions imposed by the relevant supplier or the Promoter, including, as relevant:
- (a) validity period/s;
 - (b) booking and availability of events;
 - (c) conditions of entry into any event venues (including behaviour requirements, health and safety requirements and applicable dress codes);
 - (d) conditions of ticket validity and any restrictions on ticket on-sale or transfer; and
 - (e) any additional fees (payable by you) relating to changes made by you/your companions to an event prize after it has been booked.
- 4 You/your companions are responsible for all other unspecified costs related to the prize, including meals, transport, additional taxes, etc. Event tickets can only be used once and will be deemed invalid if copied. The Promoter does not control entry to the relevant event location.
- 5 The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a prize.
- 6 Where relevant, the Promoter accepts no responsibility if one or more of the events or activities awarded as part of the prize are abandoned, called off or postponed for any reason beyond the Promoter's reasonable control. In that case you/your companions forfeit your entitlement to that event/activity and the Promoter may provide another item of equal or higher value, subject to any necessary approval by the relevant gaming authorities. Similarly, while the Promoter will make all reasonable efforts to ensure the participation of any specified celebrity/ies (including the AFL talent) in the prize element/s, the Promoter and prize suppliers exclude, so far as legally permissible, all liability if for any reason the celebrity/ies do not attend the prize element/s due to circumstances beyond the reasonable control of the Promoter and prize suppliers (e.g. illness). Unless otherwise specified by the Promoter, you will not be given cash or any alternative prize as a substitute for this altered prize element.

General

- 7 Any material failure by you or (if applicable) your companions to comply with the conditions imposed by the prize supplier(s) may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize supplier(s).
- 8 For event-based prizes, you accept (and you must ensure (if applicable) your companion/s accept) that some aspects of the prize may be inherently risky and that the prize may involve dangerous activities.
- 9 If specified, in order to participate in the activity/activities awarded as part of the prize, you must comply (and you must ensure your companions comply) with any applicable conditions (e.g. height, weight, health and fitness requirements). You must ensure that you/your companions are healthy and fit enough to take the prize. You must follow (and must ensure your companions follow) all requirements of the people responsible for managing the relevant activity/ies.
- 10 You must (and you must ensure your companions), if required by the Promoter, sign disclaimer and release forms provided by the Promoter in favour of the Promoter and other parties before taking the prize. If you or any companions do not sign, your entry will be deemed invalid and you will lose any entitlement to a prize.
- 11 If you or your entry are deemed by the Promoter to breach these Terms and Conditions materially including if the prize is on set dates and you are unable to take the prize on the relevant date/s, your entry (or at the Promoter's discretion, all of your entries) may be discarded. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's reasonable satisfaction the validity of your entries and/or verifying your identity (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 12 You must not (and you must ensure your companions do not):
- (a) tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
 - (b) engage in any conduct that may jeopardise the fair and proper conduct of the Raffle;
 - (c) act in a disruptive, annoying, threatening, abusive or harassing manner;
 - (d) do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Raffle;

- (e) breach any law; or
 - (f) behave in a way that is otherwise inappropriate.
- 13 If companions can take the prize with you, you are responsible for your companions and the Promoter may disqualify all entries from, and prohibit further participation in this Raffle by, you or any or all of your companions if they materially breach these conditions, whether or not legally bound by them.
- 14 If you (or your companions, if applicable), in the reasonable opinion of the Promoter (and/or a medical professional, as relevant to the circumstances), are intoxicated, under the influence of alcohol or any other drug, behave aggressively or offensively, or behave in a manner which may diminish the good name or reputation of the Promoter or any of its related entities or the agencies or companies associated with this Raffle, is contrary to law or is otherwise inappropriate, the Promoter may cancel the prize or restrict you (and your companions) from participating in any elements of the prize, at its discretion.
- 15 The Promoter is not liable for entries, prize claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted for reasons outside the Promoter's reasonable control.
- 16 If any dispute arises between you and the Promoter concerning the conduct of this Raffle or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this Raffle is final.
- 17 Prizes cannot be transferred or exchanged nor redeemed for cash. Without limiting any other term of these Terms and Conditions, all prizes (and elements of prizes) must be taken as and when specified, or will be forfeited with no replacement. The prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in prize value. You agree that if a prize (or element of a prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by the relevant gaming authorities.
- 18 By entering, you request that your full address not be published.
- 19 If this Raffle cannot run as planned for any reason beyond the Promoter's control (for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, government directives, a pandemic, public health orders and the like), the Promoter may end, change, suspend or cancel the Raffle or disqualify affected entries/entrants, subject to any necessary approval by the relevant gaming authorities.
- 20 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this Raffle results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.

Liability

- 21 You may have consumer rights under statute including under the *Competition and Consumer Act 2010* (Cth), which may be relevant to any issue or problem you encounter in relation to this Raffle and cannot be excluded or restricted. Nothing in these Terms and Conditions excludes or restricts those rights. See www.accc.gov.au for more information about those rights.
- 22 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this Raffle are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this Raffle or any prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 23 Without limiting the previous paragraphs, the Promoter and the agencies and companies associated with this Raffle are not liable for any loss of, damage to or delay in delivery of prize/s, due to circumstances beyond the Promoter's reasonable control.
- 24 This Raffle is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram, Tik Tok and X. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.